



## Distance Learning Frequently Asked Questions

**1. Will classes continue in the event of a campus closure?**

Yes. Should our physical campus need to close, students should expect all classes to resume online through Google Classroom for remote classwork and assignments.

**2. What happens if a student does not complete their courses remotely?**

IHSNO classes are accredited high school courses. Students must receive a passing grade that reflects a summary of all of the assignments for that class. Students must complete all assignments by the posted due dates to receive credit.

**3. Should IHSNO's campus close, how often am I expected to check in with my professors?**

Students have to check their IHSNO emails every day (**Monday-Friday**) and respond to all messages requiring responses within 24 hours.

**4. What if I am experiencing extenuating circumstances?**

Should you experience any extenuating circumstances, including limited Internet access, please reach out to your teachers, and they will direct you to the appropriate administrator. If it is not feasible for you to communicate via email, students need to contact the IHSNO office (504-613-5703) to pass along messages to the appropriate faculty. If no one answers, please be sure to leave a voicemail message with your name, number, and who you are trying to contact.

**5. Should students continue to follow the class syllabus?**

Students should continue to follow their syllabus unless they have received direct communication from their teacher about a schedule change. Our faculty are preparing online course plans if our campus needs to transition to distance learning.

**6. Should IHSNO's campus close, where can students and families access online course plans?**

Teachers will be in contact by email to students with assignments, expectations, and links to their Google Classroom.



**7. When will distance learning begin?**

In the event of a closure of our physical campus, we will transition to distance learning within the next 24-48 hours after the closing.

**8. Is there an online platform for students should use to continue their coursework online?**

Teachers will send updates and assignments through Google Classroom. Students experiencing any issues troubleshooting technology should contact their teachers.

**9. What will be my assignment schedule?**

Students should expect assignment due dates to align with their class schedule unless otherwise notified by their teachers. Classes will continue to follow the A Week and B Week schedule.

**10. How will attendance be recorded for remote coursework?**

In most cases, students will be required to comment, email, or submit assignments to demonstrate attendance and participation online.

**11. If I have general concerns around distance learning coursework or online learning, who should I contact?**

If you have any general questions or concerns about the logistics of online coursework, please contact the main office at 504-613-1142, and you will be directed to the appropriate faculty member.